

Manhattan Beach Commercial Services Guide



Waste Management Customer Service
Call: (310) 830-7100
Visit: manhattanbeach.wm.com



THINK GREEN.®

Manhattan Beach Commercial Services Guide



Waste Management is proud to partner with the businesses of Manhattan Beach to help make the city one of the greenest cities in Southern California. The following services are available in Manhattan Beach.

Trash

Commercial services are provided using bins ranging in size from 2 cubic yards to 8 cubic yards and can be serviced up to seven days a week. Locked bins are available and push-out service can also be provided. Larger bins may be available upon request. 35, 65, or 95 gallon carts are also available for businesses that generate a low volume of trash.

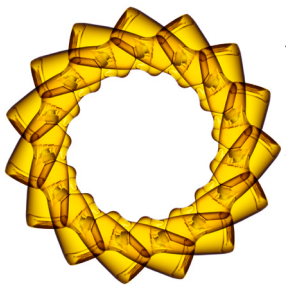


Recycling

Waste Management offers Manhattan Beach commercial businesses recycling at no additional charge, for both commercial bins and carts. With Waste Management's

single-stream recycling program, all of your recyclables can be placed in a single bin.

With the adoption of AB 341, the state of California now requires commercial enterprises and public entities that generate four or more cubic yards per week of waste, and multi-family housing facilities with five or more units, to adopt recycling practices.



Waste Management can help your business stay in compliance. For more information, visit our website at <http://manhattanbeach.wm.com> or

schedule a free commercial audit by calling customer service at (310) 830-7100.



Always Recycle



Plastic Bottles & Containers



Food & Beverage Cans



Paper



Flattened Cardboard & Paperboard



Food & Beverage Cartons



Glass Bottles & Jars

Do NOT include in your recycling



NO Food Waste



NO Plastic Bags & Film



NO Foam Cups & Containers



NO Needles

©2015 Waste Management, Inc. The Recycle Often, Recycle RightSM recycling education program was developed based upon national best practices.

To learn more about becoming a recycling ambassador visit:
RecycleOftenRecycleRight.com

Food Waste Recycling



As part of the standard service, food waste recycling is available to all businesses in the City of Manhattan Beach. This program helps businesses comply with state legislation, AB 1826, which requires businesses to divert organic material (including food waste) from the landfill.

Not yet participating? Call Waste Management Customer Service and our organics experts will visit your business to share details about our food waste-to-energy program, train your staff and answer any questions you may have. We can custom design a program that best fits your needs. Please contact us at askgreen@wm.com to help set up your food waste recycling program.



Tips for Reducing Food Waste



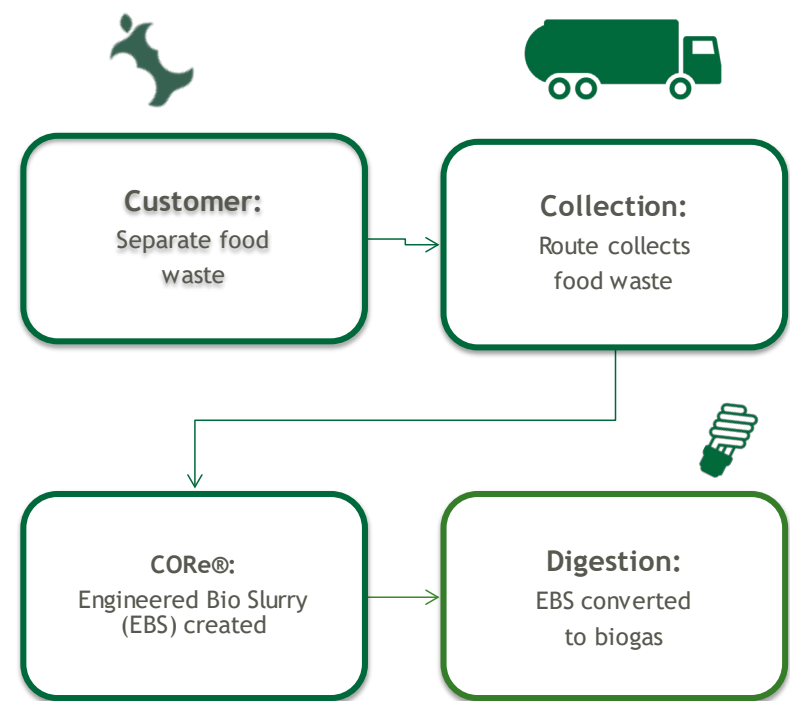
Step 1: Find out what types of food you are throwing away the most, then, based on this.....

Step 2: Start implementing strategies to reduce waste:

- Make adjustments to your menu or sales inventory to reduce foods that are frequently wasted.
- Mark down the prices of items nearing their expiration date.

Step 3: Partner with a pantry to donate edible food. Many food banks will even pick up donations for free.

Commercial Food Waste Recycling: How It Works



Commercial Food Waste Recycling FAQ's

Q: What happens to the food waste?

A: Once collected by WM, food waste is transported to be processed by WM's CORE® system in Orange where it is converted into Engineered BioSlurry(EBS)™ that is used for the creation of green, renewable energy at a wastewater treatment plant.

Q: Is this the same as composting?

A: No. While traditional composting has its place, this innovative approach allows the capture of carbon for use as renewable energy.

Q: Who is eligible to participate?

A: All businesses pay for this service as part of standard services. All businesses that generate any amount of food waste in the City of Manhattan Beach are eligible to participate.



Commercial Food Waste Recycling FAQ's (continued)

Q: Is there a cost to this program?

A: The cost is already included in your refuse rate.



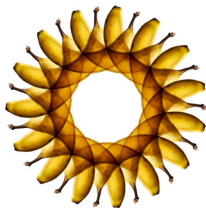
Q: Does the program require additional carts?

A: Depending on the size of your business you may or may not require additional carts. If you do require additional containers, those will be provided by WM at no additional charge.

Q: Does the program require food to be separated?

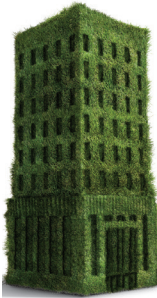
A: Yes, this program requires food to be separated from trash, green waste, and recycling. During the set up process, we will work with you to determine if you need a separate food waste container or if the bagged food waste will be placed into an alternative container.

**Have additional questions? Contact us at
askgreen@wm.com.**



Green Business Certification

Waste Management, the City of Manhattan Beach, the Chamber of Commerce, and the Downtown Manhattan Beach Business Association have partnered up to certify and recognize businesses that promote sustainability in their business practices.



- Your MB business can apply for certification by visiting greenbusinessca.org and filling out the application.

- A Waste Management representative will contact you to follow up on the application and discuss the certification process.

- Or contact us at askgreen@wm.com

Not only will you help the environment and preserve valuable resources by participating in this program, you will also benefit from:

- A healthier workplace
- Significant cost savings and access to rebates
- A "green seal" to place on your door or window
- An invitation to an annual awards ceremony hosted by WM and the City
- Recognition on WM's local website: manhattanbeach.wm.com



Construction & Demolition Debris Collection and Recycling

You can recycle most common C&D materials with Waste Management, including: concrete, porcelain, rigid plastics, tile, lumber, metals, masonry, plastic, rock, carpet, insulation and more.

With our expert sorting and diversion initiatives, your recycling plan becomes easy and cost-effective — and you'll always remain in compliance with your project plan and city ordinances. In addition, these recycling efforts can help you achieve valuable points toward LEED® certification.

Contact our builder's direct desk for specialized consultation, service rates and other information, 1-866-445-8296.



Going **Green** in the Office



Take the first step in going green in the office: Waste Management can provide your business with desk-side recycling containers at an affordable cost.

Here are some more tips on how you can make your office environment more sustainable:

- Purchase products made from recycled materials
- Think before you print. Save paper by using e-mail and minimizing meeting printouts
- Print double-sided documents whenever possible
- Use a scanner instead of photocopying to eliminate paper waste
- Turn off equipment when it is not being used (computers, monitors, etc.)
- Turn off lights when a room is not in use
- Do not leave taps dripping; always close them tightly after use.
- Check for water leaks
- Buy energy star rated products
- Establish relationships with eco-friendly vendors
- Use coffee mugs, reusable dishes and silverware in place of paper cups, paper plates and plastic forks/spoons.
- Bring lunch in reusable containers
- Hold a conference call instead of driving to a meeting when possible
- Donate unwanted items
- Carpool to cut down on gas emissions and air pollution

Convenience at your fingertips!

The WM Mobile App makes it easy for you to manage your Waste Management accounts while on the go. To get started simply download the app and enter the same user and password you currently use on WM.com.



EZ Pay: You can conveniently pay your bill online with Waste Management's EZ Pay program. Simply visit wm.com/myaccount to get started.

Live Chat: Go to the Customer Service tab on wm.com and use our live chat feature. Live chat provides immediate customer service without picking up the phone.

Holidays

Waste collection does not occur on the holidays below. For the remainder of the week following a holiday, collection will be pushed back one day. If the holiday falls on a Saturday or Sunday, collection will not be affected.

New Year's Day
Memorial Day
Independence Day
Labor Day
Thanksgiving Day
Christmas Day